

# Terms and Conditions

## Passholder rules

10 x and half-yearly passes are personal and not transferrable. In special cases (e.g. moving away, accidents, long illness, pregnancy) the pass can be transferred to another person after clearing it with Claire.

The running time of the 10 x pass is 4 months and for the half-yearly pass 6 months. Paid but unused or partly used passes expire after their effective date and there is no reimbursement for expired passes.

## Time Stop

Running series of passes can be interrupted for long illness, accidents or pregnancy. Such time stops must be requested in advance in writing to [info@clairedalloz.ch](mailto:info@clairedalloz.ch). A medical attest must be presented.

## Private lessons/Workshops/Massage

Scheduled dates for private lessons and massage are binding and will be fully charged unless they are cancelled 14 hours in advance. Reservations for workshops are binding. A refund for a reserved workshop can only be issued for illness and accident and if a medical attest follows the cancellation.